



*Celebrating 25 Years of Service
1984 – 2009*

February 19, 2009

Dear Valued Customer:

We would like to announce exciting new changes at NOW Delivery. We have embarked on a technology platform upgrade that will allow us to serve our clients more efficiently, economically, and with an even greater level of customer support. This new technology will touch every facet of our delivery system, from the initial pick-up through the final delivery.

During these challenging economic times, we are committed to providing the best and most-efficient service possible. Because of this, we have chosen to make a capital investment in a custom-designed and state-of-the-art transportation software system. This system will allow our customer support staff and dispatchers to monitor our customers' shipments by utilizing the latest satellite and GPS technology available.

Enclosed you will find our newly-formatted invoice, which is more user-friendly than our previous invoices. If you have any questions or concerns regarding your invoice, please feel free to call our accounting department at your earliest convenience.

Thank you for being part of our past twenty-five years of success, and we look forward to providing the best service possible for you in the years to come.

Sincerely,

Stephen A. Wright
President / CEO
NOW Delivery